

NETWORK LICENSE ERROR: NETWORK CONNECT TO THIS_HOST FAILED

The following page introduces how to fix the error: network connect to this_host failed.

Take GeniE as example, if you meet below error on client machine when trying to connect server,

```
20200403_173430_GENIE.MLG-Notepad
File Edit Format View Help
Application name : GeniE
Application version : V7.14-05
ERROR: While checking out a licence.
Network connect to THIS_HOST failed.
The license file indicates THIS_HOST, and the server is not
running on this host. If it's running on a different host,
THIS_HOST should be changed to the correct host.
Feature: GENIE
License path: 1500@10.128.122.124;
FlexNet Licensing error:-95,378
```

please check below solutions:

- 1. Check the port number is correct.
- 2. Check IP address or server name is correct.
- 3. Check the firewall.

CHECK THE PORT NUMBER

Open the license file on the server machine, find out the line starts with **SERVER**, the number within below red rectangle is the port number.

SERVER this_host 38BAF847D542 2002 USE_SERVER VENDOR dnvslm

Verify the port number in the environment variable is correct. From the error message, the license path is <u>1500@10.128.122.124</u>. The port number is 1500, it should be 2002. Solution: Change the environment variable DNVSLM_LICENSE_FILE value from <u>1500@10.128.122.124</u> to <u>2002@10.128.122.124</u>, and launch the application again.

CHECK IP ADDRESS OR SERVER NAME

Go the server machine, get its IP address or server name. In command line, input ipconfig /all.

Command Prompt



Get the IP address:

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Connection-specific DNS Suffix . : verit.dnv.com
Description Intel(R) Dual Band Wireless-AC 8265
Physical Address
DHCP Enabled Yes
Autoconfiguration Enabled : Yes
Link-local IPv6 Address : <u>fe80::7cb3:66eb:c6e6:b8c</u> 0%14(Preferred)
IPv4 Address
Subnet Mask
Lease Obtained Friday, April 3, 2020 9:01:39 AM
Lease Expires
Default Gateway 10.128.20.250
DHCP Server
DHCPv6 IAID : 104381176
DHCPv6 Client DUID
DNS Servers

Verify the ip address in the environment variable is correct. Solution: Change the environment variable DNVSLM_LICENSE_FILE value to 2002@10.128.20.127, and launch the application again.

Get the server name:

Save as above step, in command line, input ipconfig /all. You can get the host name of sever.

Windows	IP	Со	nf	ig	ur	at	ic	on				
Host	Nam	ie										: SHAL800221

If your local client machine and server machine are in same domain, you can use server name instead of IP address. Note: If they are not at same domain, you must use IP address.

If you use server name, verify the server name in the environment variable is correct. Solution: Change the environment variable DNVSLM_LICENSE_FILE value to <u>2002@SHAL800221</u>, And launch the application again.

CHECK FIREWALL

If firewall in server machine hasn't set correct, the client machine will not connect server successfully. Please refer How to check firewall communication?

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